



Quality Policy

It is company policy to achieve the highest degree of quality in the Timberframe and Joinery Manufacturing Division through the provision of services and products commensurate with their desired fitness for purpose.

This policy also includes the provision to continually improve performance, safety and reliability and to ensure that the specified product or service meets customers' requirements.

The Timberframe and Manufacturing Division intend to achieve maximum reliability within all aspects of work jobs produced and to ensure that all customer contract requirements are met without fail.

Objectives will be set to support a programme of continual improvement, monitoring any changes in practice that may impact on the business.

All Deeside Timberframe staff are directed to conform to the Company Management System as appropriate to their work activities and ensure that their part in this policy is understood, implemented and maintained.

This policy statement has the complete support of the Board of Directors and the management team of Deeside Timberframe.

Authorised by:

John Wright
Managing Director

Signed:

Review
Date:

01/06/17